

## Higher Education Veteran's Service Act Survey Results John Wood Community College

1. Contact information for the JWCC coordinator of veteran affairs:

Name: Ms. Lisa Snodgrass  
Title: Coordinator of Records, Registration, & Veterans Affairs  
Department: Enrollment Services  
Address: 1301 South 48<sup>th</sup> Street, Quincy, IL 62305  
Phone: 217.641.4330  
E-mail: [lsnodgrass@jwcc.edu](mailto:lsnodgrass@jwcc.edu)

2. JWCC identifies military veterans or active duty personnel through our registrar's office

3. The following JWCC offices provide programs or services designed to support military veterans or active duty personnel and their families:

- Admissions Office
- Advising & Career Services
- Bursar's Office
- Financial Aid Office
- Registrar's Office

4. All of the academic, administrative, financial, student support, and student life programs and services available to John Wood Community College students are also available to our military veterans and active duty students. Student life programming is also available to spouses or dependents.

5. In the spring 2010 semester, a minimum of 82 JWCC students who are military veterans, active duty personnel, or their dependents have been able to avail themselves of the following services and staff:

Academic advising:

Name: Mr. Cody Baggett  
Department: Career & Advising Services  
Address: 1301 South 48<sup>th</sup> Street, Quincy, IL 62305  
Phone: 217.641.4334  
E-mail: [cbaggett@jwcc.edu](mailto:cbaggett@jwcc.edu)

Academic support/tutoring:

Name: Dr. Sandy Thomas  
Department: Support Services  
Address: 1301 South 48<sup>th</sup> Street, Quincy, IL 62305  
Phone: 217.641.4344  
E-mail: [thomas@jwcc.edu](mailto:thomas@jwcc.edu)

Campus social events:

Name: Mr. Mike Elbe  
Department: Student Life & Athletics  
Address: 1301 South 48<sup>th</sup> Street, Quincy, IL 62305  
Phone: 217.641.4975  
E-mail: [melbe@jwcc.edu](mailto:melbe@jwcc.edu)

Career Services:

Name: Mr. Cody Baggett  
Department: Career & Advising Services  
Address: 1301 South 48<sup>th</sup> Street, Quincy, IL 62305  
Phone: 217.641.4334  
E-mail: [cbaggett@jwcc.edu](mailto:cbaggett@jwcc.edu)

Financial aid assistance counseling (excluding military education benefits):

Name: Ms. Melanie Lechtenberg  
Department: Financial Aid  
Address: 1301 South 48<sup>th</sup> Street, Quincy, IL 62305  
Phone: 217.641.4310  
E-mail: [mlechtenberg@jwcc.edu](mailto:mlechtenberg@jwcc.edu)

Orientation:

Name: Mr. Lee Wibbell  
Department: Admissions  
Address: 1301 South 48<sup>th</sup> Street, Quincy, IL 62305  
Phone: 217.641.4314  
E-mail: [lwibbell@jwcc.edu](mailto:lwibbell@jwcc.edu)

Tuition assistance counseling:

Name: Ms. Brenda Manis  
Department: Business Office  
Address: 1301 South 48<sup>th</sup> Street, Quincy, IL 62305  
Phone: 217.641.4202  
E-mail: [bmanis@jwcc.edu](mailto:bmanis@jwcc.edu)

6. We anticipate that 95-100 military veterans, active duty students, spouses or dependents will access the following services at John Wood Community College in 5 years:

- Academic advising
- Academic support/tutoring
- Campus social events
- Career services
- Referrals for personal counseling
- Employment assistance
- Financial aid assistance counseling (excluding military education benefits)
- Mentoring

- Orientation
- Tuition assistance counseling

7. We anticipate that 95-100 military veterans, active duty students, spouses or dependents will access the following services at John Wood Community College in 10 years:

- Academic advising
- Academic support/tutoring
- Campus social events
- Career services
- Referrals for personal counseling
- Employment assistance
- Financial aid assistance counseling (excluding military education benefits)
- Mentoring
- Orientation
- Tuition assistance counseling

8. John Wood Community College works uses a referral system for the purpose of providing students access to psychiatric/counseling services and support services provided by the Department of Veterans Affairs.

9. JWCC uses the following communication methods to inform currently enrolled military veterans or active duty personnel:

- Advisors
- College catalog
- E-mail
- Direct mail
- Web site content/web-based advertising

10. John Wood Community College tracks retention and goal completion for all students, including military veterans and active duty personnel, through our Office of Institutional Research.